

Leander Court

**Housing with care for older people
with medium to high needs**

63 Balcorne Street
London
E9 7AY

In brief

- Leander Court is a Housing with Care scheme for older people needing medium to high support and care .
- Located near Mare Street and Well Street, Hackney.
- Consists of 33 x 1 bed self-contained flats, each flat is provided with a cooker and fridge.
- Each customer holds a tenancy with the landlord, Newlon Housing Trust.
- Client group is adults aged 55 and older.
- Outward housing and support staff on site week days; Hackney care staff on site 24 hours every day (including weekends).
- Referral to all units through Hackney's Older People Information and Assessment service.
- Communal facilities - lounges and dining areas, kitchens, laundry, bath with hoist, garden/car park, staff offices, lift.
- A 24 hours emergency alarm enabling customers to contact staff in an emergency.
- Close to local shops, bus routes and overground train, Hackney Empire, medical centre.
- Regular social activities.

**For further details,
please contact:**

Shellanna Hoyte
Scheme Manager



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About the service

Outward, part of the Newlon Group, is a registered charity providing support services across North, East and South East London to a range of vulnerable people, promoting improved choice and greater independence.

At Leander Court, our staff provide support and housing management services during weekday office hours to the older people who live in the scheme. We work alongside our partner, the London Borough of Hackney's care team, who provide personal and domiciliary care, and closely with other agencies, including Hackney's Adult Social Care and Community Mental Health Teams.



Aim of service

Outward's team follows these key principles – to uphold the rights of each resident, encourage and promote independence, give choice at every opportunity and ensure inclusion in our service delivery.

Residents are supported to maintain life skills and confidence needed to sustain their tenancy and live independently in their homes; as well as providing opportunities to take part in social activities in the scheme and local community.



Type of support

The Outward staff team offer a floating support service to residents who have clearly identified support needs which include:

- Supporting new residents to settle in to their home.
- Supporting customers with welfare benefits and access to specialist advice.
- Supporting customers to have positive relationships with others, including family and friends.
- Supporting customers to keep their flats well repaired and homely, and to maintain the health and safety of the communal parts of the scheme.
- The support service will be provided until the identified need is met and then ended. However each resident can self-refer back into the support service at any time in the future to meet new needs.

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